

Welcome Center Instructions

Thank you so much for being part of the team that welcomes guests to First Lutheran after the services. The Welcome Center is a fun place to chat with people you know and to meet those you don't. Research indicates that the time immediately following the service is when guests are most (or least) impressed with the church's "friendliness". So watch for guests, engage them in conversation, and introduce them to others around whom you know.

- Please make a nametag for yourself. Labels and a marker are on one of the shelves.
- Meet and greet guests (visitors) and members.
- Share information (brochures) with those who may be visiting.
- Jot down questions you were asked, messages for staff, etc. and place in the gold envelope.
- Receive information/money on registrations for events, flower orders, etc.
- Direct people to a particular room in the building. We have a map but if you're unsure, there are others around who may be of assistance.

For your reference, you will find at the Welcome Center a sheet listing specific things happening around First Lutheran that you might get questions about. A copy of the monthly Focus on First newsletter will also be available.